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Patent  
256/167 (6646-101NQ)  
JAYA  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: ) Group Art Unit [Parent Case]: 2748  
Ronald A. KATZ ) )  
Serial No. Not Yet Assigned 09/648,691 ) Examiner [Parent Case]: Weaver, S.  
Filed: Herewith ) )  
For: TELEPHONIC-INTERFACE ) )  
STATISTICAL ANALYSIS SYSTEM ) )

FEB - 9 2001  
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RECEIVED

Box Patent Application  
Commissioner for Patents  
Washington, D.C. 20231

Sir:

Prior to examination, please amend the above-identified application as follows:

IN THE CLAIMS:

Please add claims 29-102 as follows and cancel claim 1, without prejudice.

1. 29. A method to be utilized with a telephone facility for on-line handling of customer data contained in a memory in accordance with a select operating format and under control of a computer associated with the memory, comprising the steps of:

receiving incoming calls from callers;  
receiving called terminal digital data (DNIS) signals automatically provided by said telephone facility relating to an incoming call to identify said select operating format



CERTIFICATE OF MAILING (37 C.F.R. §1.10)

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as 'Express Mail Post Office To Addressee' (Label No. EL360206795US) in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231.

August 25, 2000  
Date of Deposit

*Connie Kwon*  
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